

Please affix your Energy Sticker here for future reference.

Energy Rating & Door Serial Number

Please attach the energy rating sticker on your door in the space above. The sticker also displays your doors serial number should you ever need it.

Looking for Help?

If you are struggling with your door, please refer back to your installer in the first instance, as very often a simple and small adjustment will rectify your issue. Our installers have access to a detailed Five Star trouble shooting guide which covers a variety of possible scenarios.



PROTECTING HOMES SINCE 1997



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SHARE, INSPIRE & REVIEW

We would love it if you could share and inspire future Rockdoor homeowners by sending your installed door pictures to

installations@rockdoor.com

or tagging us on social media (@RockdoorLtd).

We would love it even more if you could rate us on Trust Pilot too.



Style **Secured**



YOUR ROCKDOOR



Thank you for choosing Rockdoor

Guarantee

Your new Rockdoor is guaranteed from the date of manufacture to give you total peace of mind. Our guarantee covers a wide range of areas including the door, glass, furniture and locking mechanisms.

Please visit rockdoor.com/guarantee for more information.

Cleaning your Rockdoor

To keep your Rockdoor looking good for years to come, we recommend occasionally wiping down your door with warm soapy water – avoiding solvent based or abrasive cleaners as these may damage the door finish. For stainless steel cleaning, please read further on.

Maintaining Performance

If your door is installed in accordance with our 5 Star Installation guidelines your door will be hassle free, but following these simple steps will ensure the door mechanisms operate as they should. Simply apply a lubricant spray once a month to the centre latch and striker plate and every three months to the cylinder, hook locks, lock keeps and hinges.

Need a Spare Key?

We provide 3 Rockdoor branded keys with your door, but if you require spare non-branded keys just visit your local locksmith.

Switch Latch

The Switch Latch allows you to set your lock so the latch can secure the door in place when opening and closing should you wish it to do so (in a similar way to how a split spindle or night latch operates), or alternatively you can set it so it can open and close freely like a roller latch.

This ensures the best of both worlds, by combining the benefits of a roller latch and split spindle in one smart innovation.

To secure your door fully, you'll still have to use your key or thumbturn to fully engage the hook locks in position.



Down Position

When the **Switch Latch** is in the **DOWN** position no key is required allowing you to gain entry to the property and the door can **open or close freely**.

For total security, the key or thumbturn still needs fully engaging to ensure the hook locks are secured in place.

Stainless Steel



Stainless Steel maintenance

- ✓ Clean regularly with a dry cloth or duster.
- ✓ Wash periodically with soapy water and clean with a dry cloth immediately.
- ✗ Do not use abrasive materials.
- ✗ Do not use acid based cleaning materials.

Note: To maintain in good condition, the product must be checked and cleaned every three months, using a stainless steel cleaner.

Stainless Steel Cleaning

Cleaner
Apply the cleaner using a damp cloth. Clean the surface and polish with a dry cloth afterwards to create a gloss finish.



Up Position

When the **Switch Latch** is in the **UP** position a key is required to gain entry to the property. Don't get caught out and **lock yourself out**.

For total security, the key or thumbturn still needs fully engaging to ensure the hook locks are secured in place.